

Annual Business Survey 2015



Please do not discard this important document - your response is legally required

Please write any char below, using black i	anges to your name and address in the box ink

To be completed for: THE BUSINESS NAMED ABOVE

Please complete and return by 6 May 2016

Dear Sir or Madam,

Please find the 2015 questionnaire for the Annual Business Survey (ABS) attached. If actual figures are not available, please provide informed estimates. Once complete, the questionnaire can be returned by post or fax using the details in the box below.

The ABS, produced by the Office for National Statistics (ONS), is the key resource for understanding the detailed structure, conduct and performance of businesses across the UK. The information you supply contributes to the National Accounts, which measure the state of the UK economy and are used by government to determine economic policy. The data also influences decisions on company and personal taxation and on interest rates. They affect our contributions to and from the European Union and our regional policies.

We guarantee that while your employment is less than 10, you will receive no more than 1 questionnaire for this ONS business survey. You must complete and return this questionnaire on time, after which you will be excluded from all business surveys for at least 3 years. The Annual Survey of Hours and Earnings is not covered by this guarantee.

You are required by law to complete this questionnaire. If you do not complete and return this questionnaire, penalties may be incurred (under section 4 of the Statistics of Trade Act 1947). All the information you provide is kept strictly confidential. It is illegal for us to reveal your data or identify your business to unauthorised persons.

Thank you for your co-operation, Office for National Statistics

Questionnaire return details

To return via fax: 01633 652707

To return via post: Please use the prepaid envelope provided which is addressed to: Office for National Statistics, Government Buildings, Cardiff Road, Newport, NP10 8XG

Contact numbers

Er mwyn gwneud cais am ffurflen Gymraeg (To request a questionnaire in Welsh) 0300 1234 921

If you would like to use our Minicom service for the Deaf 01633 815 044

To complete the questionnaire in Euros 0300 1234 937

For any other queries, please contact the ABS Survey Team 0300 1234 937

or go to www.ons.gov.uk/surveys

When contacting the office you may be asked for the following information

Survey code: 202 **Reference number:** 4990 0000 000 **Period:** 201512

Telephone calls may be recorded for training and quality purposes

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Introduction to the Annual Business Survey (ABS)

Purpose of this survey

The Annual Business Survey (ABS) samples UK businesses and other related establishments according to their employment size and industry sector. The statistics produced help to improve the overall quality of National Accounts and the measurement of Gross Domestic Product (GDP).

In addition to the National Accounts, the ABS is also the main source of data to enable the requirements of the European Structural Business Statistics Regulation (SBS) to be met and the financial information is also used by the Scottish Government and Welsh Government in the compilation of both regional country specific Input/Output tables and Indices of Production.

What your Annual Business Survey questionnaire should cover

This survey covers the United Kingdom activity of businesses (including foreign-owned businesses) except where the coverage is specified as Great Britain underneath the address on the front page. The United Kingdom consists of England, Wales, Scotland and Northern Ireland and excludes the Channel Islands and Isle of Man. Great Britain consists of England, Wales and Scotland only.

Information required

This questionnaire is divided into nine sections, which ask for information about:

Section A - reporting period

Section B - income

Section C - expenditure

Section D - value of stocks held

Section E - capital assets

Section F - international trade in services

Section G - international trade in goods

Section H - research and development

Section I - completion time

How to Complete the Questionnaire

This questionnaire will be scanned, therefore please:

- Read accompanying notes before completing your return
- Complete in black ink
- Ensure letters and numbers are PRINTED and centred within each box
- Do not use commas ,
- Do not cross sevens 7 or zeros Ø
- Please round your figures to the nearest £1,000
- For example £16,805 = £ 000

You may find it useful to take a copy of this questionnaire for future reference or to answer any queries that may arise.

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Page 3 Please give values to the nearest £ thousand Section A - Reporting Period (see note A) What are the dates of the 12 month period that you will be reporting for? Your reporting period should cover the calendar year 2015 If no figures are available for that period, your return should relate to a business year that ends between 6 April 2015 and 5 April 2016 If you traded for only part of the year, please provide figures for the period in which you were trading YYYY D D YYYY D D M M M M From: To: DTU Section B - Income (excluding VAT) (see note B) 2.1 **Total Turnover** Total amount receivable in respect of invoices raised during the period of the return, covering sales of goods and services (including progress payments on work in progress). Exclude: Grants. 000 **EFG** 301 (a) Value of sales of goods of own production (b) Value of work done on customers' materials (including value of any 000 **EFG** 308 additional materials provided by you)..... (c) Value of industrial services such as repairs, maintenance and 000 **EFG** 309 installation, provided by you..... Value of non-industrial services provided by you (including (d) 000 **EFG** advertising revenue; transport and delivery charges)..... 3 1 0 Value of sales of goods purchased and resold without further (e) 000 **EFG** processing (merchanted or factored goods)..... 3 1 1 000 £ **EFG** (f) Total turnover 2.2 Other Income (a) Value of insurance claims received [not to be included in 2.1 000 **EFG** Total Turnover, or 2.2 (b) Other Operating Income] 317 (b) Value of any "Other Operating Income" recorded in your profit and loss and/or income and expenditure accounts (not to be included in 000 **EFG** 325 2.1 Total Turnover) 2.3 **Retail Turnover**

This section continues overleaf

000

300

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Of your total turnover shown above, please give the value of sales (**including** installation) of goods direct to the **general public** for

personal or household use.....

Please give values to the nearest £ thousand

2.4 **Environmental Turnover**

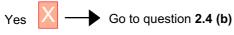
Does your business produce good(s) and/or service(s) that protect the environment? (a)

Include: goods and/or services produced by your business

- eg the production or installation of solar panels
- eg waste collection, treatment and disposal services
- eg environmental consultancy and training services

Exclude: goods and/or services used by your business

- eg the use of energy saving light bulbs
- eg the consumption of recycled materials



No



Go to Section C

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(b) What proportion of your total turnover relates to the environmental good(s) and/or service(s) produced?

Please X one box only

- 0 9%
- 10 24%
- 25 49%
- 50 74%
- 75 100%

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Section C - Expenditure (see note C)

(excluding deductible VAT but including non-deductible VAT)

Employment

An employee is anyone aged 16 or over that your organisation pays directly from its payroll(s), in return for carrying out a full-time or part-time job or being on a training scheme.

Include:

- All workers ie permanent, temporary, casual and seasonal workers, paid directly from this business's payroll(s)
- Those temporarily absent but still being paid, for example on maternity leave

Exclude:

- Voluntary workers
- Former employees only receiving a pension
- Self-employed workers
- Working owners who are not paid under **PAYE**
- Subcontractors

3. What was your expenditure on the following?

(a)	Gross wages and salaries (in cash or kind) (excluding National			
	Insurance contributions and contributions to other pension and welfare schemes)	£	000 446	EFG
(b)	Employers' National Insurance contributions	£	000 448	EFG
(c)	Contributions to pension funds (including lump sum contributions).			
	Employers' pension contributions should represent actual net amounts rather than notional values	£	000 449	EFG
(d)	Amounts payable to employees through redundancy and severance · · · ·	£	000 447	EFG
		£	000	EFG
(e)	Total employment costs	~	450	Li-G

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Please give values to the nearest £ thousand All Other Expenditure (except employment costs) 4. What was your expenditure on the following? Note: Please give amounts payable excluding employment costs, stock variation, all interest payments, amounts charged to capital account and capitalised building repairs. **Energy and Materials for Business Use** (a) Energy used in the running of your business (including petrol, diesel, 000 **EFG** 427 electricity and gas etc) 000 **EFG** (b) 428 000 Sewerage charges and other costs of waste disposal····· **EFG** (c) 435 (d) Goods and all raw materials used in the running of your business 000 (including stationery and consumables) **EFG** 402 **Goods Bought for Resale** (e) Goods bought for resale without further processing [these purchases 000 **EFG** relate to turnover in 2.1 (e) + 2.3]..... 403 Services for Business Use 000 **EFG** (f) 421 (g) Value of industrial services purchased (printing services, installation, repairs and maintenance, excluding repairs and maintenance on 000 **EFG** computers and office machinery)..... 404 (h) Amounts payable for hiring, leasing or renting plant, machinery 000 **EFG** 405 and vehicles..... 000 **EFG** Amounts payable for commercial insurance premiums 406 (i) 000 **EFG** Amounts payable for road transport services (j) 407 000 **EFG** Amounts payable for telecommunication services (k) **(I)** Amounts payable for computer and related services (including repairs and maintenance of office machinery and computers, excluding computer hardware and software which should be 000 **EFG** included in section E)..... 409 000 **EFG** Amounts payable for advertising and marketing services..... 410 (m) 000 **EFG** 430 (n) (o) Amounts payable for other services purchased (eg non-road transport and travel, professional services, postal services, research, rent paid, 000 **EFG** banking charges, legal costs and accounting fees)..... Total purchases of energy, goods, materials and services (p) £ 000 **EFG** This should be the sum of 4 (a) to 4 (o)..... This section continues overleaf

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Please give values to the nearest £ thousand

Rates, Duties, Levies and Taxes Paid to the Government

Include:

- National non-domestic (business) rates
- car or vehicle tax)
- Climate change levy

Exclude:

- VAT
- Vehicle excise duty (also known as road, Tax already included in the purchase of goods, materials and services
 - Corporation tax
 - Income tax
 - Capital gains tax

5.	What was your expenditure on the following?									
(a)	Amounts payable in national non-domestic (business) rates	£					(000	412	EFG
(b)	Amounts payable for vehicle excise duty (also known as road, car or vehicle tax)	£					(000	431	EFG
(c)	Amounts payable directly to government under the Climate Change Levy (net of any agreed reductions). Exclude any charge recorded on your gas, electric or other fuel bills	£					(000	455	EFG
(d)	Other amounts paid for rates, duties, levies and taxes	£					(000	413	EFG
(e)	Total rates, duties, levies and taxes paid	£					(000	400	EFG
Sub	sidies Receivable									
6.	Total amounts received in subsidies from UK government sources and the EU	£					(000	414	EFG
	Of which:									
(a)	Subsidies received under The Work Programme	£					(000	432	EFG
Sec	tion D - Value of Stocks Held <i>(see note D)</i>									
	Value of stocks held including Work in Progress but excluding VAT and progress payments on long-term contracts									
	The figures for the beginning and the end of the period should be on the same basis in terms of valuation and business units covered.									
7.	Total value of all stocks at the <u>beginning</u> of the period	£					(000	500	EFG
(a)	Of which: stocks of goods/energy bought for resale without further processing (merchanted or factored goods).	£					(000	503	EFG
8.	Total value of all stocks at the <u>end</u> of the period	£					(000	599	EFG
(a)	Of which: stocks of goods/energy bought for resale without further processing (merchanted or factored goods)	£					(000	504	EFG

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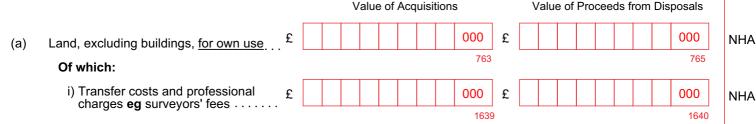
Please give values to the nearest £ thousand

Section E - Capital Assets (see note E)

Provide values for acquisitions, and proceeds from the disposal of capital assets that are used repeatedly to facilitate production, or provide services, for more than one year.

Note: information requested may not always be found on a register of capital assets, and should **include** all assets of any value, even if this is below your Asset Register threshold.

9. For this reporting period, what was the value of acquisitions and proceeds from disposal of capital assets for the following:



(b) Existing buildings and structures <u>for own use</u>, or where you are responsible for non-dwelling maintenance

Include

 Used buildings/structures that have been bought or sold

Exclude:

- New build. Report this at 9 (c)
- Major refurbishment or improvements to buildings and structures.
 Report this at 9 (c)......



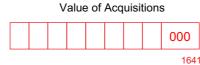
(c) Construction work, new build, refurbishments or improvements to existing buildings, for own use, or where you are responsible for non-dwelling maintenance

Include:

- Work contracted to constructors or arranged through agents or developers
- Commercial, industrial, educational and health buildings; public monuments; and other non-residential buildings
- Site or land improvements, <u>for own use</u>
 eg levelling and other land preparation
- Construction of structures such as oil wells, platforms, mines, pipes, power lines, transport infrastructure, wind farms, turbines and steel frameworks
- Fittings and installations eg lifts, heating, electric, water and ventilation systems
- Professional charges eg legal costs, architects', engineers' and surveyors' fees
- Transfer costs, stamp duties and taxes payable to acquire the asset
- Delivery, installation and decommissioning costs

Exclude:

- Current repair and maintenance costs
- Expenditure on land purchased in connection with construction work. Report this at 9 (a)
- Structures that are used primarily as residences (dwellings) eg houses
- Purchase of existing structures such as oil wells, platforms, mines, pipes, power lines, transport infrastructure, wind farms, turbines and steel frameworks.
 Report this at 9 (b)



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Computer software programs and datab								t							
 Program descriptions, extensions supporting materials for systems applications 	5,														
Exclude:															
Cost of ongoing management			Va	lue of	Acqu	isition	S		V	alue c	f Proce	eeds	from	Dispos	sals
i) developed by own staff for business use	£						000	£						0	1642
ii) purchased or developed externally (bespoke)	£						000	£						0	000
Machinery and equipment							788								1643
 Computers and hardware 	, serv	ers,													
transmitters, CCTV equipment, c															
 Transport assets and equipment eg new and used vehicles, speci. 	al boats	,													
aircraft and railway rolling stock, motorcycles, bicycles, invalid car															
parts, accessories and major rep	airs														
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Electrical and electronic equipme Fabricated products eg textile, plastic and metal products General and special purpose mand equipment Small tools Furniture and office equipment Natural resources Include: Sub-soil assets, crude oil, gas, convater abstraction, etc Exclude: Utilities such as gas, electricity and water Expenditure on land purchased in connection with construction work	airs ent ucts chine cal, nd n. f.	ry	Va	ilue of	Acqu	isition	1644	£	V	alue d	f Proce	eeds	from	0	1645
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	 Hardware. Report this at 9 (e) Cost of ongoing management i) developed by own staff for business use ii) purchased or developed externally (bespoke) Machinery and equipment Include: Computers and hardware eg printers, keyboards, monitors, terminals and projectors Telecommunication equipment eg phones, fax machines, switch transmitters, CCTV equipment, c burglar or fire alarms Transport assets and equipment eg new and used vehicles, speci purpose vehicles, trailers, ships, aircraft and railway rolling stock, 	 Hardware. Report this at 9 (e) Cost of ongoing management i) developed by own staff for business use	 Hardware. Report this at 9 (e) Cost of ongoing management i) developed by own staff for business use£ ii) purchased or developed externally (bespoke)£ Machinery and equipment Include: Computers and hardware eg printers, keyboards, monitors, servers, terminals and projectors Telecommunication equipment eg phones, fax machines, switchboards, transmitters, CCTV equipment, cameras, burglar or fire alarms Transport assets and equipment eg new and used vehicles, special purpose vehicles, trailers, ships, boats, aircraft and railway rolling stock, 	 Hardware. Report this at 9 (e) Cost of ongoing management i) developed by own staff for business use ii) purchased or developed externally (bespoke) Machinery and equipment Include: Computers and hardware eg printers, keyboards, monitors, servers, terminals and projectors Telecommunication equipment eg phones, fax machines, switchboards, transmitters, CCTV equipment, cameras, burglar or fire alarms Transport assets and equipment eg new and used vehicles, special purpose vehicles, trailers, ships, boats, aircraft and railway rolling stock, 	 Hardware. Report this at 9 (e) Cost of ongoing management i) developed by own staff for business use ii) purchased or developed externally (bespoke) Machinery and equipment Include: Computers and hardware eg printers, keyboards, monitors, servers, terminals and projectors Telecommunication equipment eg phones, fax machines, switchboards, transmitters, CCTV equipment, cameras, burglar or fire alarms Transport assets and equipment eg new and used vehicles, special purpose vehicles, trailers, ships, boats, aircraft and railway rolling stock, 	 Hardware. Report this at 9 (e) Cost of ongoing management i) developed by own staff for business use ii) purchased or developed externally (bespoke) Machinery and equipment Include: Computers and hardware eg printers, keyboards, monitors, servers, terminals and projectors Telecommunication equipment eg phones, fax machines, switchboards, transmitters, CCTV equipment, cameras, burglar or fire alarms Transport assets and equipment eg new and used vehicles, special purpose vehicles, trailers, ships, boats, aircraft and railway rolling stock, 	 Hardware. Report this at 9 (e) Cost of ongoing management i) developed by own staff for business use	 Hardware. Report this at 9 (e) Cost of ongoing management i) developed by own staff for business use	 Hardware. Report this at 9 (e) Cost of ongoing management i) developed by own staff for business use. ii) purchased or developed externally (bespoke). f Machinery and equipment Include: Computers and hardware eg printers, keyboards, monitors, servers, terminals and projectors Telecommunication equipment eg phones, fax machines, switchboards, transmitters, CCTV equipment, cameras, burglar or fire alarms Transport assets and equipment eg new and used vehicles, special purpose vehicles, trailers, ships, boats, aircraft and railway rolling stock, 	 Hardware. Report this at 9 (e) Cost of ongoing management i) developed by own staff for business use	 Hardware. Report this at 9 (e) Cost of ongoing management i) developed by own staff for business use	 Hardware. Report this at 9 (e) Cost of ongoing management i) developed by own staff for business use	 Hardware. Report this at 9 (e) Cost of ongoing management i) developed by own staff for business use	Hardware. Report this at 9 (e) Cost of ongoing management Value of Acquisitions Value of Proceeds from Value of Acquisitions Value of Acquisitions	 Hardware. Report this at 9 (e) Cost of ongoing management Value of Acquisitions Value of Proceeds from Dispo i) developed by own staff for business use

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	Please give values to the nearest £ thousand	
(h)	n) Intellectual property assets This refers to new protected information and specialised knowledge that are used to facilita Include:	ite production.
	 Recordings, films and performances Manuscripts and publications Plans, instructions and designs eg architectural/engineering plans Exclude: Research and development Patents, licences, and assets for marketing and publicity. Report this at 9 (g) Works of art eg paintings, even if acquired or disposed of by dealers, Value of Acquisitions 	e of Proceeds from Disposals
	galleries or museums	1652
(i)	This refers to exploratory work for petroleum and natural gas, non-petroleum deposits and discoveries made. Include: Pre-licence costs Licence and acquisition costs Drilling costs eg test drilling and boring Survey, aerial and appraisal costs Transportation costs Exclude: Construction work for structures. Report this at 9 (c) Amounts ('cash calls') payable to the operator of the area being explored Decommissioning costs.	subsequent evaluation of the
	Report this at 9 (c) Original Principles of Extraction of oil and/or natural Control Principles of Oil and	
	extraction of oil and/or natural gas	NHB
	1653	
<i>(</i> :)	·	e of Proceeds from Disposals
(j)	capital assets?	000 NHA
	This should be the sum of 9 (a) to 9 (i) 600	699
(k)	c) Of the total value of acquisitions reported at question 9 (j), what was the value of	
(11)	work carried out by own staff <u>for business use</u> ?	
	This should be the value of work carried out by own staff for assets at 9 (c), 9 (e),	NHB
	9 (h) and 9 (i)	
(1)	Of the total value of acquisitions reported at question 9 (j), what was the value of assets acquired under finance lease? Exclude: Assets acquired and leased to another business under finance lease ie repair and maintenance is carried out by the	
	other business (lessee)	
	 Assets acquired under an operating Value of Acquisitions lease ie responsibility for repairs 	
	and maintenance is borne by the owner (lessor) of the asset	NHB
	601	

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Please give values to the nearest £ thousand

Section F - International Trade in Services; Exports and Imports (excluding Goods) (see note F)

Include

- Transactions with branches or subsidiaries of UK businesses that are located outside the UK
- Transactions with a subsidiary or parent of your company located outside the UK

Exclude:

- Transactions with branches or subsidiaries of foreign businesses that are located within the LIK
- 10. What was your income from services provided to individuals, enterprises or other organisations based outside the UK?.......



EFG

11. What was your expenditure on services provided by individuals, enterprises or other organisations based outside the UK?......

£ 000 164

EFG

Section G - International Trade in Goods; Exports and Imports (excluding Services) (see note G)

Include:

- Transactions with branches or subsidiaries of UK businesses that are located outside the UK
- Transactions with a subsidiary or parent of your company located outside the UK

Exclude:

- Transactions with branches or subsidiaries of foreign businesses that are located within the UK
- 12. Did your business export goods to individuals, enterprises or other organisations based outside the UK? eg raw materials, semi or finished manufactured goods

Yes



Nο

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13. Did your business import goods from individuals, enterprises or other organisations based outside the UK?

eg raw materials, semi or finished manufactured goods

Yes



Νo



16

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Section H - Research and Development

Research and development is characterised by investigation or experimentation, the outcome of which is new knowledge (with or without a specific practical application), enhanced materials, products, devices, processes or services.

14. During the next two years, does the business plan to carry out any in-house research and development on a regular basis?

Yes



No

X

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NOTES TO HELP YOU COMPLETE THE QUESTIONNAIRE

Please read these notes before completing this questionnaire

WHAT YOUR ANNUAL BUSINESS SURVEY QUESTIONNAIRE SHOULD COVER

Any activity outside the UK lasting for more than one year should be **excluded** from this questionnaire - **except** all installation activities outside the UK, which should be **included** regardless of the length of period of the work carried out. Any work done in connection with overseas contracts where employees travel abroad regularly for short periods should be **included** and any overseas activity which is deemed to be capital expenditure in that country should be **excluded**.

NOTE A: REPORTING PERIOD

If you commenced trading during 2015, then your return should cover the period from the commencement of your business until 31 December 2015 or, alternatively, any date up to 5 April 2016.

If you ceased trading during 2015, then your return should cover the period 1 January 2015 to the date you ceased to trade or, alternatively, from the beginning of your last business year up to the cessation date.

NOTE B: INCOME (EXCLUDING VAT) 2.1 TOTAL TURNOVER

Give the value of all sales made in the year of this return whether or not the goods were produced in the year. The values given should be the 'net selling' value (ie the amount charged to customers whether valued 'ex-works' or 'delivered', less VAT, trade and cash discounts etc and allowances on returned goods).

Figures should be given gross of indirect taxes, duties and levies (except VAT) invoiced to the customer.

Exclude Provision of goods and services to other parts of your Output for own final use: company or organisation which are **not** covered by this Income recorded as extra-ordinary income in your return. These should be valued as if sold to an independent customer. If you are unable to supply The sale of vehicles previously treated as capital figures on this basis, please value them at transfer assets during the period. Include these in section E; cost; Interest payments received and other similar income; Transport, insurance and packaging charges (less Amounts received from the sale of fixed capital assets; amounts for returnable containers) invoiced by your Amounts received from the sale of patents, business (even if invoiced separately). trademarks, copyrights etc; Subsidies from UK public authorities and the European Union (EU); Value of insurance claims received. Include these in 2.2 (a); Income recorded as "Other Operating Income" in your accounts. **Include** this in 2.2 (b); All trade, cash or other discounts and rebates (ie record turnover net of these); Income derived from the renting of land (if recorded separately within your accounts). Include this in 2.2 (b); Sales by other businesses operating on your premises (as well as any commission received on such sales); For those in the nuclear fuel industry, exclude any receipts received for fossil fuel premiums; Dividends received; Amounts arising from donations and fundraising activities; The full value of any transfer fees received.

(a) VALUE OF SALES OF GOODS OF OWN PRODUCTION

Include	Exclude
 Sales of goods made by you or for you by others from materials supplied by you; Sales of waste products, residues and scrap. 	 Output for own final use; Export rebates received under the EU's Common Agricultural Policy; Income recorded as "Other Operating Income" in your accounts. Include these in 2.2 (b).

TOTAL TURNOVER (Continued) 2.1

(c) **VALUE OF INDUSTRIAL SERVICES PROVIDED BY YOU**

Include	Exclude
 Payments received for entry, exit, system and infrastructure charges; Option fees and net amounts receivable under contracts for differences; Waste management and remediation services. 	

VALUE OF NON-INDUSTRIAL SERVICES PROVIDED BY YOU (d)

Include	Exclude
 Management fees; Income derived from the renting of property. Income derived from the renting of land (if recorded separately within your accounts) should be included in 2.2 (b); 	Sales of patents, trademarks, copyrights etc.
 Services provided to other organisations such as amounts charged for hiring out plant, machinery and other goods, the provision of transport, computer processing, technical research and studies; 	
 Amounts received for the right to use patents, trademarks, copyrights etc, manufacturing rights, technical know-how and advertising revenue; 	
Royalty payments received;Use of system charges.	

2.2 OTHER INCOME

(a) **VALUE OF INSURANCE CLAIMS RECEIVED**

Include	Exclude
Claims received from all forms of commercial insurance (eg fire, motor vehicle, accident, transit within the UK, loss of profit). Insurance companies should only record claims made on behalf of own business.	 Claims received from sinking fund policies, policies providing pensions, superannuation or other retirement, sickness, personal, accident, disability or death benefits for employees or their dependants; Any claims receivable from re-insurance business written.

VALUE OF ANY "OTHER OPERATING INCOME" (b)

Include	Exclude
 Income derived from the renting of land (if recorded separately within your accounts); Interest and dividends; All trade, cash or other discounts and rebates that are recorded in your profit and loss and/or income and expenditure accounts. 	

2.3 RETAIL TURNOVER

(Please give examples, in section I, of the main retail products sold)

Include	Exclude
 Sales of food, confectionery, drinks, envelopes and other stationery, knitting wool, ornaments, toys and games etc; Installation work on domestic and household appliances only when in combination with sale of goods; Retail sale by commission agents; For commission work (ie where you do not hold title to goods sold), the commission/fee is to be included but not the full transaction price. Also to be included here are costs incurred and passed on to the customer; Service charges for credit provided (but not interest charges); Receipts from government for goods and services supplied free (or at a subsidised rate) under the National Health Service and similar public services; Income from retail sales over the Internet (where you hold title to the goods sold); Commission received on sales by other businesses operating on your premises (excluding the total value of the sale). 	 Income (including repair and maintenance) from other businesses; Sales of food and drink as a catering activity (including staff canteens, take-away food and bar sales); Renting and hiring of goods; Sales of services (eg holidays, cinema and other tickets, membership fees); Sales and maintenance of land and buildings; Installation work on domestic and household appliances when not in combination with sale of goods

NOTE C: EXPENDITURE (EXCLUDING DEDUCTIBLE VAT BUT INCLUDING NON-DEDUCTIBLE VAT)

3. EMPLOYMENT

(a) GROSS WAGES AND SALARIES

State the amount paid before deductions but less any amounts for which you are reimbursed from government sources.

Include	Exclude
 All overtime payments, bonuses, commissions; Payments to those temporarily absent (eg on holiday, sick, or on maternity leave); The cost to the employer of all expenses and benefits in kind. These include: assets transferred to employees (ie cars, property, goods or other assets); payments made on behalf of employees; mileage allowances and fuel payments (unless the payments are in respect of travelling expenses), subsidies to staff canteens, sports club membership, nurseries and playschemes, health insurance etc. Employment costs paid to workers employed by the UK company and workers employed who are based overseas. [These costs should only reflect the installation services activity carried out outside the UK, included in section 2.1 (c)]; Any "signing on fees" paid to employees; Accrued holiday pay. 	 Payments to working proprietors, partners and executive directors not in receipt of a regular salary, fee or commission; Travelling and subsistence expenses. Include these in 4 (o); Amounts paid to subcontractors. Include these in 4 (f); Payments to homeworkers on piecework rates. Include these in 4 (o); Payments to employment agencies for the services of agency staff. Include these in 4 (n).

(c) CONTRIBUTIONS TO PENSION FUNDS

Include	Exclude
 Payments into pension funds providing retirement or death benefits for employees, including former employees or their dependants; Payments to Welfare Schemes. 	 Top up of pension funds or withdrawals from pension funds; Contributions by employers for their own personal pension schemes; Expenditure on leisure, medical, crèche etc facilities for employees.

(d) AMOUNTS PAYABLE TO EMPLOYEES THROUGH REDUNDANCY AND SEVERANCE

Include	Exclude
Golden handshakes.	 Rebates received from National Insurance Redundancy Fund; Accrued holiday pay. Include this in 3 (a).

4. ALL OTHER EXPENDITURE (except employment costs)

State the net cost of purchases made during the period of this return whether or not they were used or resold during that period. Valuation should be at full delivered cost. In the case of imports the cost should **include** import and excise duties (less drawback).

ENERGY AND MATERIALS FOR BUSINESS USE

(b) WATER USED IN THE RUNNING OF YOUR BUSINESS

Include	Exclude
Water abstraction application charges;Water rates.	 Bottled water; Water abstraction licence fees. These should not be recorded anywhere in this questionnaire.

4. ALL OTHER EXPENDITURE (except employment costs) (Continued)

ENERGY AND MATERIALS FOR BUSINESS USE (Continued)

(d) GOODS AND ALL RAW MATERIALS USED IN THE RUNNING OF YOUR BUSINESS

Include	Exclude
 The cost of raw materials, components, semi-manufactures, workshop and office materials (eg stationery and consumables), machine spares and packaging materials charged to you; Any imports of goods should be valued Free on Board (FOB); Transfers of goods to your business from other parts of your company or organisation which are not covered by this return. These should be valued as if purchased from an independent supplier. If you are unable to supply figures on this basis, please value them at transfer cost; The cost of any materials you have supplied for work done by you as a subcontractor; The cost of materials purchased for use in the installation, repair or maintenance of customers' goods; Purchase of telephone handsets and modems; Food and drink used in the preparation of meals and drinks; Building materials you have purchased for your own use. 	 Transport costs on purchases paid to a third party. Include these in 4 (j) or 4 (o) as appropriate; Amounts charged to capital account. Include these in section E.

GOODS BOUGHT FOR RESALE

(e) GOODS BOUGHT FOR RESALE WITHOUT FURTHER PROCESSING

(6)	
Include	Exclude
 Any goods bought for resale without further processing (ie merchanted goods, goods purchased and resold without modification); Any goods bought on a 'sale or return' basis which were subsequently sold but exclude the cost of those returned unsold; The purchase price paid for the goods for resale including any duties paid by the seller; The full purchase price of property bought and sold in the same financial period, without development. 	 The cost of materials purchased for use in the installation, repair or maintenance of customers' goods. Include these in 4 (d); Food and drink requiring preparation before sale; Any other goods "sold" which are part of a service; The full value of any transfer fees paid out; Excise duties paid by yourselves. Include these in 5 (d).

SERVICES FOR BUSINESS USE

(f) AMOUNTS PAYABLE TO SUBCONTRACTORS

Payments to subcontractors are payments made by the business to a third party, in return for goods and services.

(g) VALUE OF INDUSTRIAL SERVICES PURCHASED

Include	Exclude
 Amounts payable for waste management and remediation services; 	Payments to homeworkers on piecework rates. Include these in 4 (o);
 Amounts payable for repairs, installation and maintenance of plant, machinery and vehicles; 	 Building repairs, maintenance and cleaning. Include these in 4 (o);
 Payments for hire of agricultural and forestry equipment and vehicles, with operator; 	 Amounts payable for repairs and maintenance of household and domestic equipment.
 Payments made in respect of entry, exit, system and infrastructure charges; 	
 External use of system charges; 	
 Option fees and net amounts payable under contracts for differences; 	
 Amounts paid for water abstraction or water discharge consent services. 	

(h) AMOUNTS PAYABLE FOR HIRING, LEASING OR RENTING PLANT, MACHINERY AND VEHICLES

Include	Exclude
Rental of telephone handsets and modems;Car hire or other vehicle hire without drivers.	 Hire purchase repayments and finance leasing payments. See note E; Amounts payable for road vehicles hired with drivers. Include these in 4 (j).

4. ALL OTHER EXPENDITURE (except employment costs) (Continued)

SERVICES FOR BUSINESS USE (Continued)

(i) AMOUNTS PAYABLE FOR COMMERCIAL INSURANCE PREMIUMS

Include	Exclude
Premiums for all forms of commercial insurance including insurance premium tax (eg fire, motor vehicle, accident, transit within the UK, loss of profit).	 Premiums for sinking fund policies; Premiums for policies providing pensions, superannuation or other retirement, sickness, personal accident, disability or death benefits for employees or their dependants. Include these in 3 (c); Employers' National Insurance contributions. Include these in 3 (b);
	• Value of insurance claims received. Include these in 2.2 (a).

(j) AMOUNTS PAYABLE FOR ROAD TRANSPORT SERVICES

Include	Exclude
 The cost of freight transport by road only; Road transport used for furniture removal; Road transport services purchased for own staff use (eg buses, taxis); Amounts payable for road vehicles hired with drivers. 	Car hire or other vehicle hire without drivers. Include these in 4 (h).

(k) AMOUNTS PAYABLE FOR TELECOMMUNICATION SERVICES

Include	Exclude
 Rental charges on telephone services including mobile phone services; The cost of telephone calls, facsimiles, Internet services and data transmission. 	 The cost of all telephone handsets and modem equipment. Purchases of these should be included in 4 (d), except if charged to capital account then these should be included in section E. Payments for rental of such equipment should be recorded in 4 (h).

(I) AMOUNTS PAYABLE FOR COMPUTER AND RELATED SERVICES

Include	Exclude
Consultancy charges on computer software and hardware.	 Computer hardware, software and programs written by a third party to be used for more than one year. Include these in section E; Licences. Include these in section E.

(m) AMOUNTS PAYABLE FOR ADVERTISING AND MARKETING SERVICES

Include	Exclude
 Payments for advertising or marketing campaigns, including payments for television or radio media time, newspaper or billboard space; Payments for market research and public relations activities carried out by a third party. 	Market research and public relations activities carried out by your own staff.

(n) AMOUNTS PAYABLE TO EMPLOYMENT AGENCIES FOR AGENCY STAFF

Include	Exclude
	 Labour recruitment administration costs. Include these in 4 (o).

4. ALL OTHER EXPENDITURE (except employment costs) (Continued)

SERVICES FOR BUSINESS USE (Continued)

(o) AMOUNTS PAYABLE FOR OTHER SERVICES PURCHASED

Include	Exclude
 Labour recruitment administration costs; Exam costs and amounts payable for training packages; Amounts (except those charged to the capital account) payable to others for the services of accountants, auditors, agents, solicitors and surveyors; Amounts payable to other organisations and self-employed persons for labour they have supplied; Amounts payable for the right to use patents, trade marks, copyrights etc, manufacturing rights and technical know-how; Amounts payable to other organisations for technical research and studies; Amounts payable for sea, air and rail freight on goods transported; Building repairs, maintenance and contract cleaning services; Payments to homeworkers on piecework rates; Payments for film and programme rights; Amounts paid for licensing, inspection and monitoring; Staff travel; Travelling and subsistence expenses; Congestion charges including related fines and penalties; Royalty payments; Payments made to claimants; Insurance costs which are passed on to the customer; Accommodation and related expenses; Net payments to trade associations and net levies to those statutory bodies which are of a trade association nature; Management fees and/or inter group charges. 	 All bank and other interest payments; Bad debts including future provisions; Any allowances for depreciation, amortisation or obsolescence including future provisions; Employment costs. Include these in 3; Hire purchase repayments. See note E; Finance leasing payments. See note E; The cost of any items charged to the capital account including building repairs; Fines and penalties except those related to congestion charges; National non-domestic (business) rates. Include these in 5 (a); Mortgage Interest and Mortgage Loan Payments.

5. RATES, DUTIES, LEVIES AND TAXES PAID TO THE GOVERNMENT

(a) AMOUNTS PAYABLE IN NATIONAL NON-DOMESTIC (BUSINESS) RATES

National non-domestic (business) rates are amounts payable via local authorities in respect of industrial and commercial property.

Include	Exclude
 Any business rates or formula rates paid to local authorities or Department of Communities and Local Government (DCLG) – Formula rates paid to DCLG applies to Great Britain only. 	 Water rates. Include these in 4 (b); Sewerage charges. Include these in 4 (c).

(c) AMOUNTS PAYABLE DIRECTLY TO GOVERNMENT UNDER THE CLIMATE CHANGE LEVY

The Climate Change Levy (CCL), introduced in April 2001, is charged on industrial and commercial use of various forms of energy (**eg** primary and secondary fuel for lighting, heating, motive power and power for appliances).

Include	Exclude	
	Any agreed reductions.	

5. RATES, DUTIES, LEVIES AND TAXES PAID TO THE GOVERNMENT (Continued)

(d) OTHER AMOUNTS PAID FOR RATES, DUTIES, LEVIES AND TAXES

You should only include the value of the rates, duties, levies and taxes listed below if your business paid these directly to government or statutory bodies/regulators. Do not include these taxes if they were paid as part of your purchases of goods, materials and services:

Include **Exclude** Excise duties (eg on alcohol, tobacco, hydrocarbon oil VAT: (fuel) duty) when paid directly to government by your Vehicle Excise Duty (road fund licences) include in 5 business; (b); Stamp duties; Council tax (payable via local authorities in respect of Export levies (eg under the EU's Common Agricultural your rented property); • Policy); Operators' licences: Import duties paid: Petroleum Revenue Tax; Regulator Fees - any statutory amounts paid to: Net payments to trade associations and similar bodies; Environment Agency (EA), Office of Gas and Electricity Inheritance Tax; Markets (OFGEM), Office of Water Service Regulation Air Passenger Duty; (OFWAT) in England and Wales and the Scottish Water and Sewerage Customers Council (SWSCC) in Landfill Tax; Scotland, Office of Communications (OFCOM) and Office of Rail and Road (ORR); Insurance Premium Tax; Lottery duty; Consumer and Credit Act fees; Capital Gains Tax; Franchise payments to government eg rail franchise Corporation Tax; premia; Income Tax: EU Emissions Trading System; Fees & other licences eg Passport, television, boating CRC Energy Efficiency Scheme (formerly known as and fishing. Carbon Reduction Commitment); Renewable Energy Obligations; Sugar levy (paid to the European Union); Levies paid to the government levy-funded bodies eg Financial Services Compensation Scheme, Agriculture & Horticulture Development Board, Sea Fish Industry

6. SUBSIDIES RECEIVABLE

Authority etc.

These are amounts receivable from UK government bodies or the EU to reduce the price of products (goods or services) sold into a market environment.

Include	Exclude
 Import and Export refunds (eg under the EU's Common Agricultural Policy). Include these in 6; Subsidies on payroll or workforce [eg through The Work Programme (formerly known as The Welfare to Work Programme)] which should also be recorded separately in 6 (a). 	 Grants received from any source ie UK government bodies, EU, charitable organisations etc. Grants are defined as one-off payments received with the intentio to lessen the burden of capital expenditure ie new building work, machinery etc; Receipts from government for goods and services supplied free (or at a subsidised rate) under the National Health Service and similar public services; Grants to cover historical losses or for the cancellation of debt.

NOTE D: VALUE OF STOCKS HELD

Inventories should be valued on the basis used in your financial statements **ie** on the basis of UK GAAP (Generally Accepted Accounting Principles) or International GAAP. Where long-term contract balances are **included** in stocks, they should be recorded net of progress payments. Where the outcome of the contract is known with reasonable certainty and a proportion of the contract income has been recognised as turnover, progress payments should be disregarded.

Include

- Materials, stores and fuel, Work in Progress and goods on hand for sale (Work in Progress consists of goods and services that have been partially processed, fabricated or assembled by the producer but are not usually sold or turned over to others without further processing);
- Raw materials and components purchased for incorporation into products for sale;
- Consumable stores;
- Semi-processed goods;
- Office supplies;
- Packaging materials;
- Any stocks purchased for resale without further processing (ie merchanted or factored goods);
- Show houses completed but not yet sold;
- Finished goods, including buildings;
- Houses taken in part exchange;
- Contracts not yet finalised commission fees for work carried out;
- Building work carried out by yourselves (including finished properties built by yourselves) with the intention to sell;
- All stocks owned and either held by you or currently in transit within the UK;
- The value of any goods let out on hire, only if they were charged to current account when acquired and do not rank as capital items for taxation purposes;
- Products in intermediate stages of completion that you own (even if not held by you);
- Long term business contract balances (with progress payments treated in line with UK GAAP or International GAAP);
- Duty for dutiable goods held out of bond.

Exclude

- Stocks you hold that do not belong to you;
- All stocks held abroad or in transit on the seas;
- Duty on stocks held in bond;
- Products in intermediate stages of completion that do not belong to you;
- Land.

NOTE E: CAPITAL ASSETS

The generic instructions within this table refer to the whole of section E.

Note: information requested may not always be found on a register of capital assets, and should **include** all assets of any value, even if this is below your Asset Register threshold.

	Include		Exclude
Capital assets	 Assets within the UK. Assets that are used repeatedly to facilitate production, or provision of services, for more than one year. The purchase costs and disposal proceeds of fixed assets, together with any other amounts treated as capital 	Capital assets	 Assets outside the UK. Assets acquired in taking over an existing business or sold as part of a going concern. Assets of a capital nature acquired for resale rather than for use within the business eg stocks of vehicles held
	 The total capital value of assets that have been bought on hire purchase in the period covered by the survey. 		 business eg stocks of verticles field by motor traders. Assets like TV adverts or copyrights. Software licences of up to a year.
Assets transfers and leasing	 Assets acquired under finance lease ie where you (the lessee) are responsible for repairs and maintenance. Assets owned by the business but leased to another business under an operating lease ie where you (lessor) are responsible for repairs and maintenance. Any trade or transfer costs invoiced to you separately. 	Assets transfers and leasing	 Assets leased to another business under finance leases ie where repair and maintenance are carried out by the other business (lessee). Assets acquired under an operating lease ie where responsibility for repair and maintenance are borne by the owner (lessor) of the asset. Asset transfers between businesses owned by the same enterprise (except where the asset value is considered to be a 'new' acquisition or disposal within the company accounts).
		Interest and instalment payments	Interest and instalment payments under finance leasing arrangements.
Expenditure	 Non-deductible VAT. Expenditure on replacing assets destroyed in circumstances (eg fire) which have given rise to a successful insurance claim. Expenditure on assets acquired for hiring, renting and other leasing purposes, but not finance leasing. 	Expenditure	 Deductible VAT. Capital expenditure on assets for use outside the UK (except ships and aircraft).
	 Capital expenditure at any site belonging to the business where operations have not yet begun. 	Depreciation	Allowances for depreciation.
Receipts	 Grants and allowances from government sources, statutory bodies or local authorities that have been used to acquire or create assets used in production. Finance relating to Public Private Partnership / Private Finance Initiative 	Receipts	The proceeds from an insurance claim against the loss of fixed assets.
Additions and work in progress	 that has been used to acquire assets. Progress payment or deposits covering long-term contracts acquiring fixed assets. 		
Work carried out by staff	 All work of a capital nature carried out by your own staff, including labour costs and the cost of purchases consumed in the work. 		
Services associated with capital assets	 Professional charges, installation costs and other services associated with capital assets must be reported with the asset value. 		

NOTE F: INTERNATIONAL TRADE IN SERVICES: EXPORTS AND IMPORTS (EXCLUDING GOODS)

The UK is defined as England, Scotland, Wales and Northern Ireland. It does not include the Channel Islands or the Isle of Man. A subsidiary or parent of your company situated in another country is regarded as an international resident and hence transactions in services with these entities should be regarded as international trade in services. The values shown in these boxes should already have been **included** as part of your figures in Sections B and C.

Include	Exclude
 Repair of construction equipment and computers (but not maintenance); The hiring out of plant, machinery and other goods (operational leasing); Consultancy services (eg market research, advertising, accountancy and research and development); Telecommunications services; Advertising and commission as an agent (excluding the value of imports/exports of goods); Merchanting profits and losses (on goods bought and sold abroad without entering the UK); Management fees; Insurance and finance services. 	 Dividend or interest payments; Transactions in financial assets or liabilities; Repairs other than for construction equipment and computers; Salaries of staff seconded abroad - if the period of their absence is more than one year; Business travel services such as accommodation and meals whilst abroad.

NOTE G: INTERNATIONAL TRADE IN GOODS: EXPORTS AND IMPORTS (EXCLUDING SERVICES)

A subsidiary or parent of your company situated in another country is regarded as an international resident and hence transactions with these entities should be regarded as international trade in goods. The UK is defined as England, Scotland, Wales and Northern Ireland. It does **not include** the Channel Islands or the Isle of Man. Goods are specific, tangible commodities:

Include	Exclude
Food, beverages and tobacco;Basic materials;Oil and other fuel.	